

Targeted Support Approach Review

The Department for Child Protection (DCP) Kinship Care Program uses a Targeted Support Approach (TSA) to deliver the right support at the right time to kinship carers.

There are 3 levels of support through the TSA – low, medium and intensive. Each level comes with supports and training that increase or decrease with life changes, including responding to the changing developmental needs of the child, or changes in the carer's life.

We consulted carers when we initially developed the TSA, and now that it has been in place for almost 12 months it is now time to review the procedure. We want to measure its success and consider changes to ensure carers receive the best available support.

The Kinship Care program values your feedback and is committed to listening to and learning from carers' experiences. This is an opportunity for you to have a say and share your views on the experience of being supported by the Kinship Care Program.

Allow 5 minutes to complete this survey.
Please do not include any sensitive or identifying information in your survey response.

This survey is only open to kinship carers who are supported by the DCP Kinship Care Program.

* Required

1. Are you currently a kinship carer? *

- Yes
- No

2. Are you supported by the DCP Kinship Care Program? *

- Yes
- No, I am supported by an Aboriginal Community Controlled Organisation

3. Do you know what TSA level you are current assessed to be on?

- Low
- Medium
- Intensive
- Unsure

4. Select the box that best describes how you feel about each statement below

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
My Kinship Care worker included me in the decision about my TSA level.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel satisfied with the TSA level applied to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel satisfied with the level of support that I currently receive from my Kinship Care worker.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Kinship Care worker has been more responsive to my changing needs since the TSA was introduced.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Kinship Care worker listens to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Kinship Care worker understands and respects my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Kinship Care worker visits me with the frequency I require.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Kinship Care worker responds promptly when I contact them for support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Has the TSA made a difference to the level of support that you receive from Kinship Care?

- Yes
- No
- Unsure

6. What differences have you noticed?

7. Is there anything else about the TSA you would like to tell us?

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